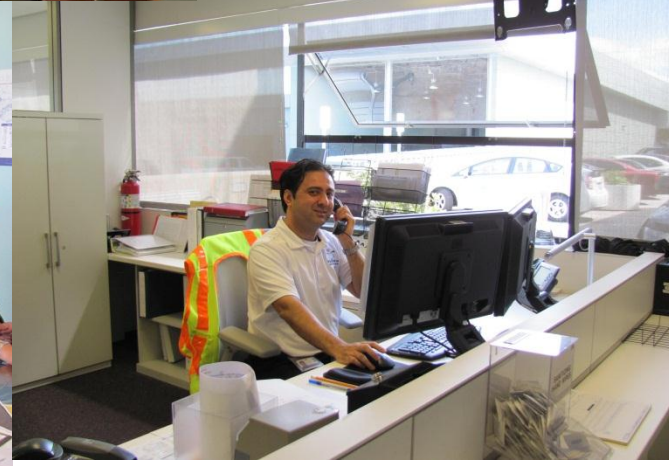


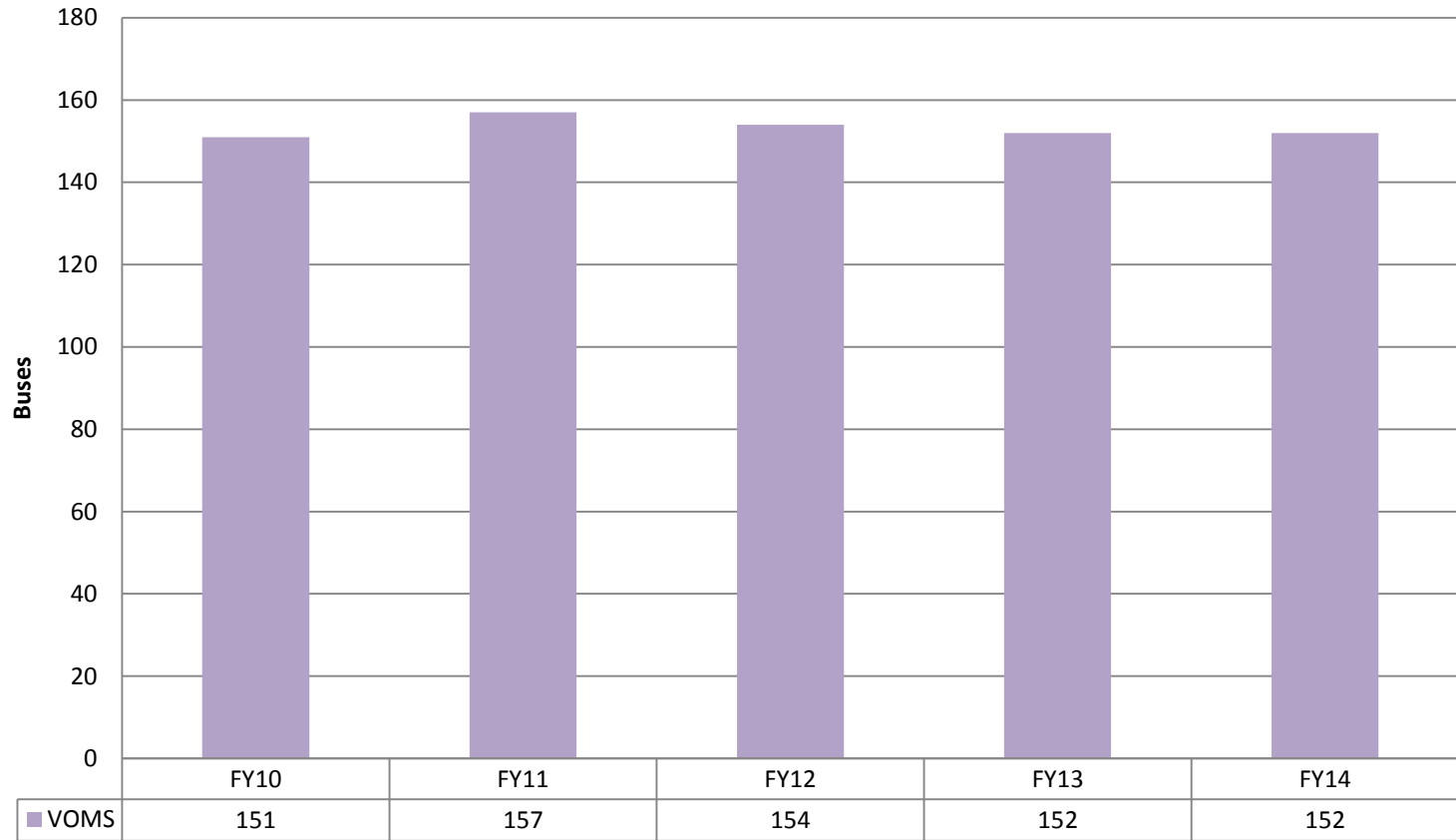


# Big Blue Bus Fiscal Year End FY2013-14 Performance Metrics



# SYSTEM SIZE

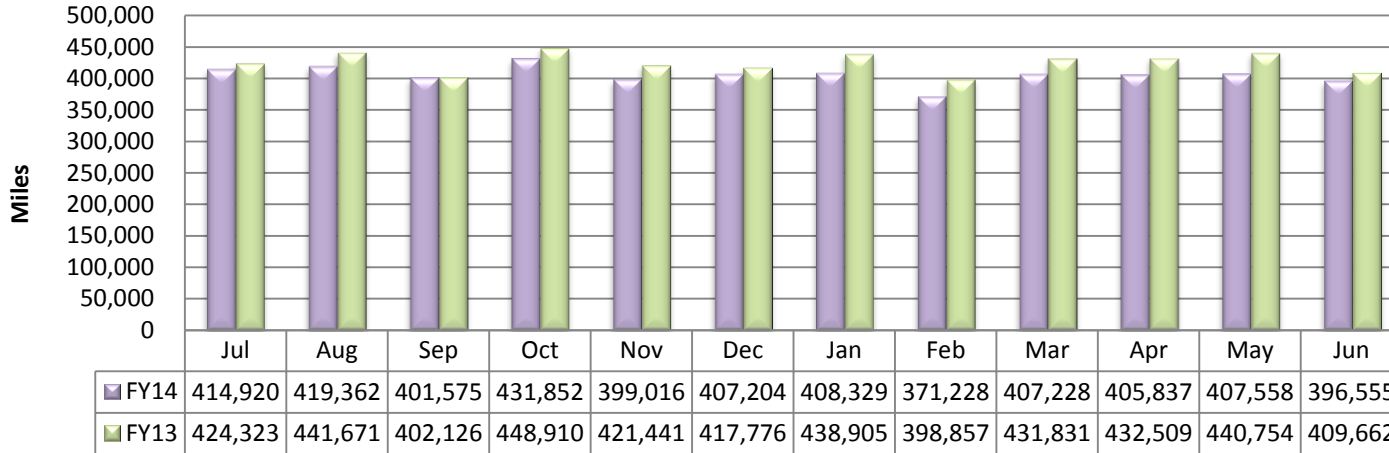
**Number of Peak Vehicles FY2009-10 – FY2013-14**  
**All Buses are ADA Accessible**



Data Source: Transit Scheduling – Peak Vehicles = Vehicles Operating in Maximum Service (VOMS).  
Peak Vehicles is recorded in the month of August/September each year.

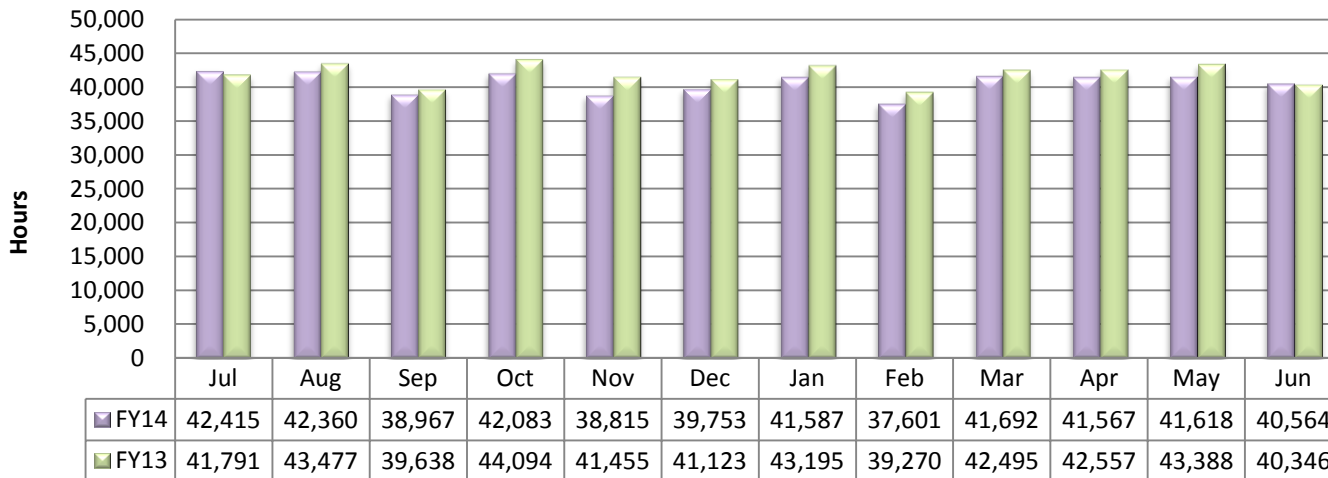
# SYSTEM SIZE

## Fiscal Year End Vehicle Revenue Miles FY2013-14 vs. FY2012-13



**Fiscal Year End**  
 4,870,665 FY2013-14  
 5,108,763 FY2012-13  
 ( 238,097) -4.66% Change

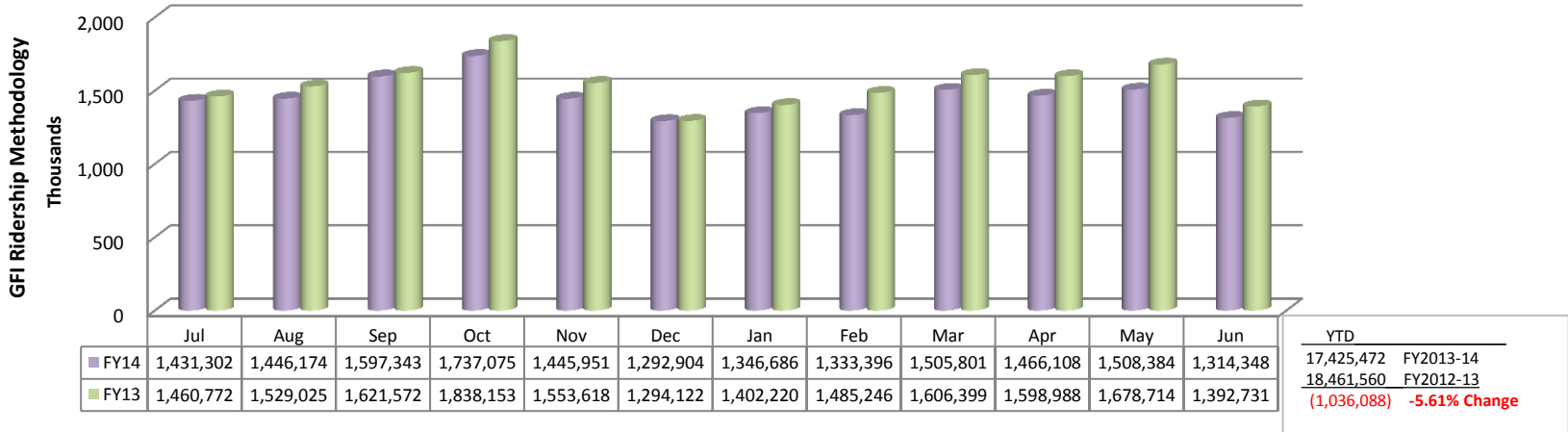
## Fiscal Year End Vehicle Revenue Hours FY2013-14 vs. FY2012-13



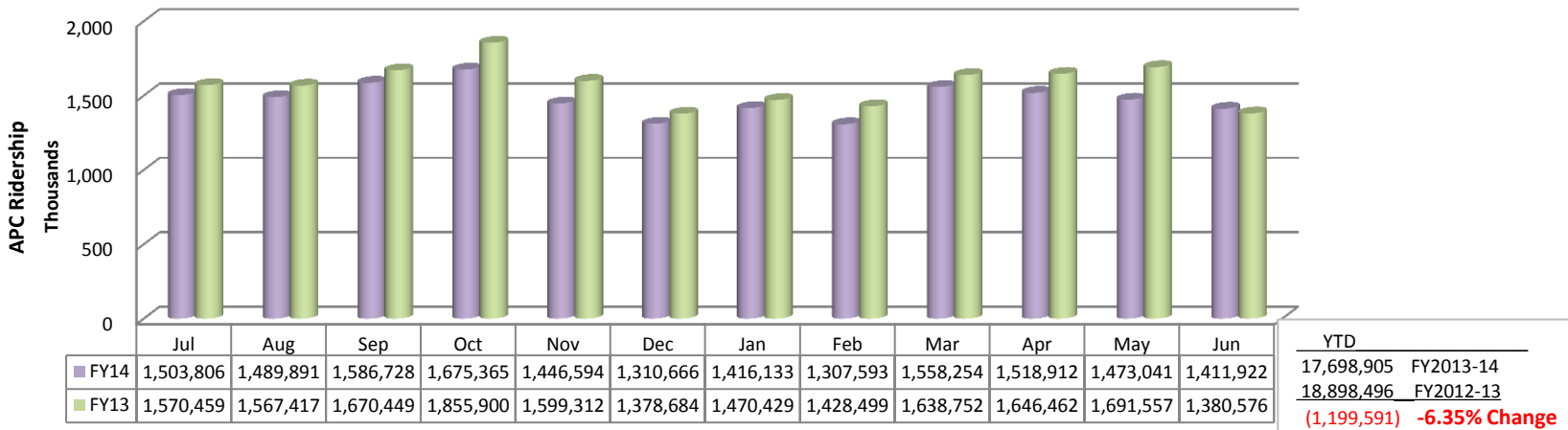
**Fiscal Year End**  
 489,022 FY2013-14  
 502,829 FY2012-13  
 (13,807) -2.75% Change

# RIDERSHIP/PRODUCTIVITY

Fiscal Year End Ridership – Calculated by Farebox System FY2013-14 vs. FY2012-13



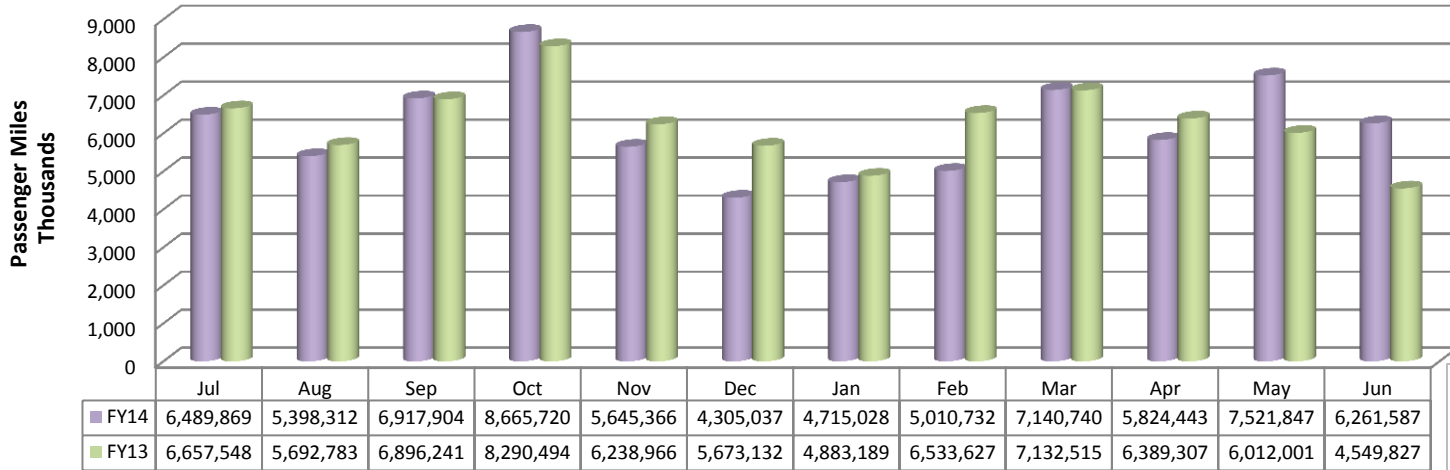
Fiscal Year End Ridership - Calculated by Automatic Passenger Counter FY2013-14 vs. FY2012-13



Data Source: GFI Ridership (Top) and Transit Master Crystal Report (Bottom).

# RIDERSHIP/PRODUCTIVITY

## Fiscal Year End Passenger Miles FY2013-14 vs. FY2012-13

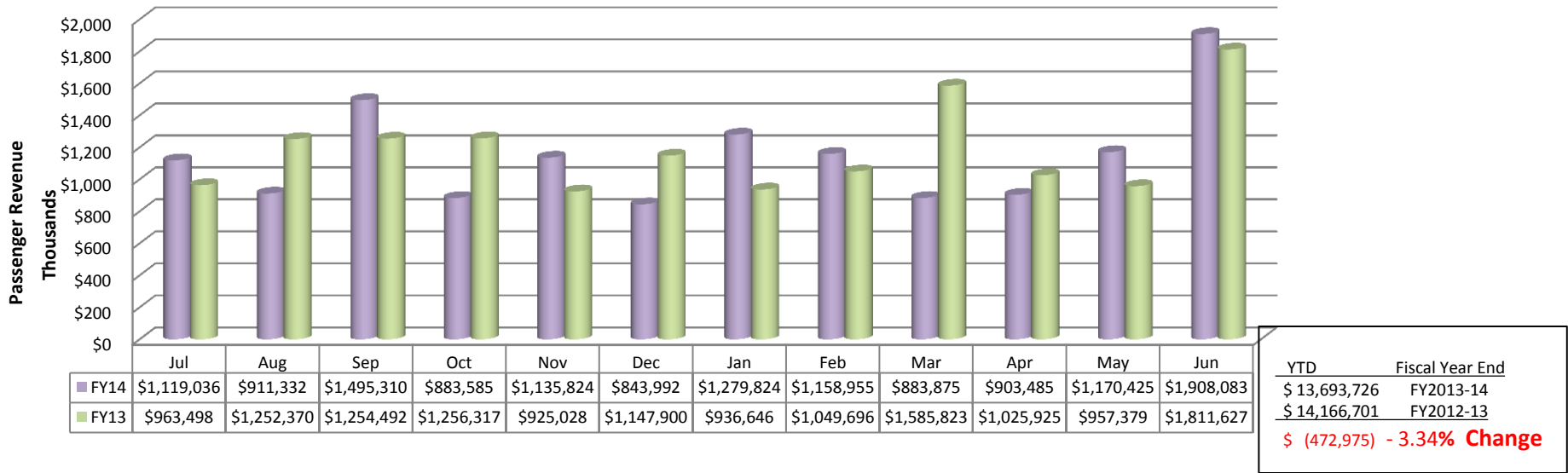


YTD	
73,896,585	FY2013-14
74,949,630	FY2012-13
(1,053,045)	-1.41 Change

Data Source: On Board Surveys

# RIDERSHIP/PRODUCTIVITY

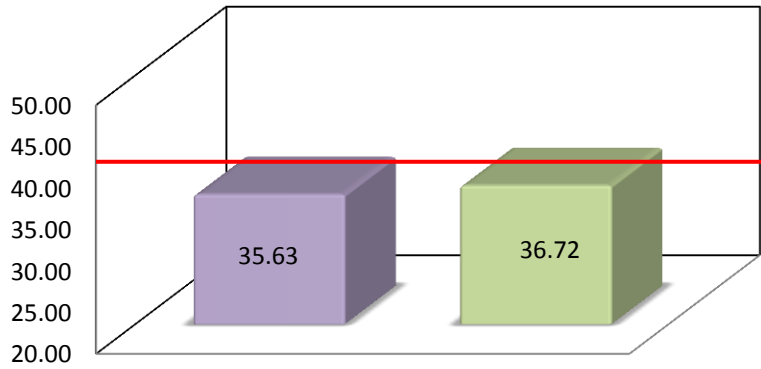
## Fiscal Year End Passenger Revenue FY2013-14 vs. FY2012-13



Data Source: Passenger Revenue JDE

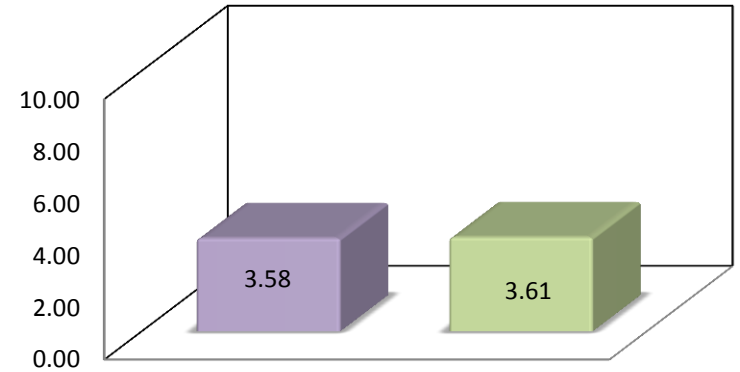
# RIDERSHIP/PRODUCTIVITY

Fiscal Year End FY14 Farebox System Passenger Trips per Vehicle Revenue Hour



■ FY14 ■ FY13

Fiscal Year End FY14 Farebox System Passenger Trips per Vehicle Revenue Mile



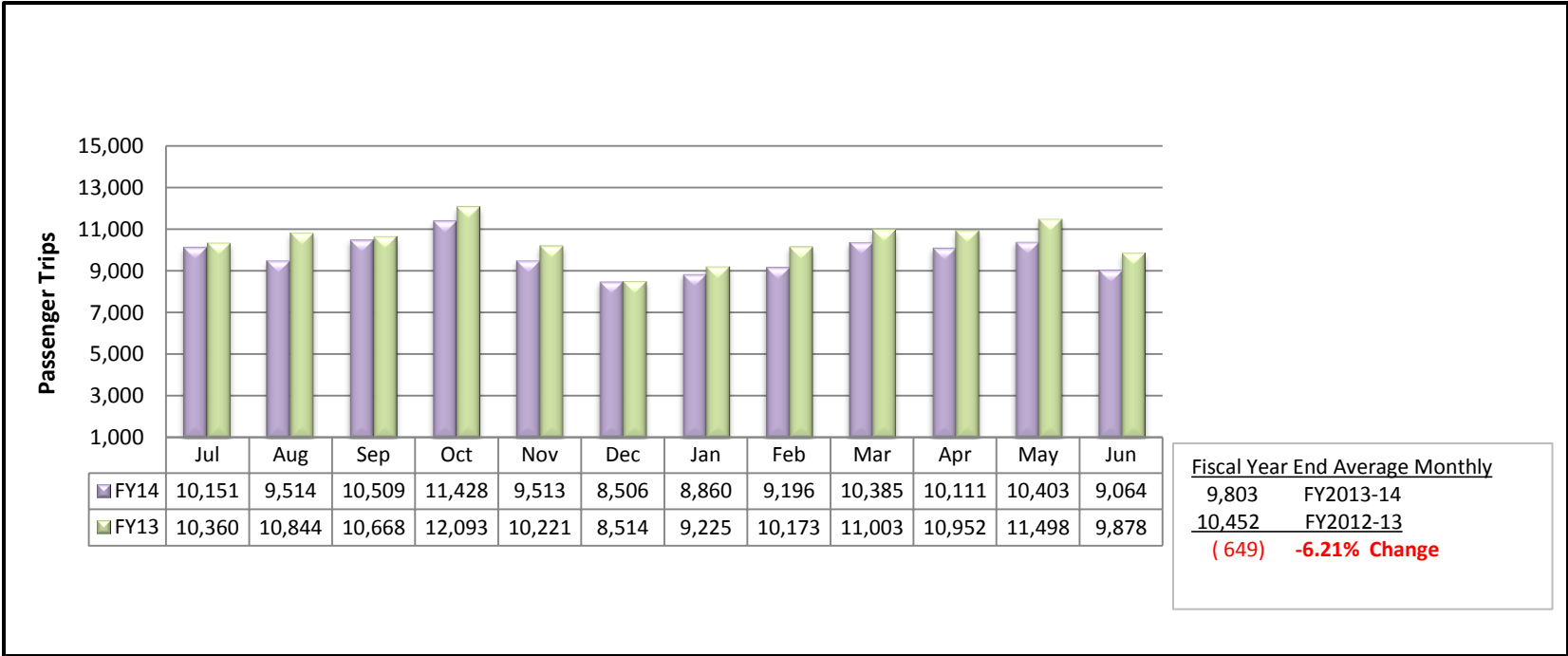
■ FY14 ■ FY13

Goal > 44

Higher is better

# RIDERSHIP/PRODUCTIVITY

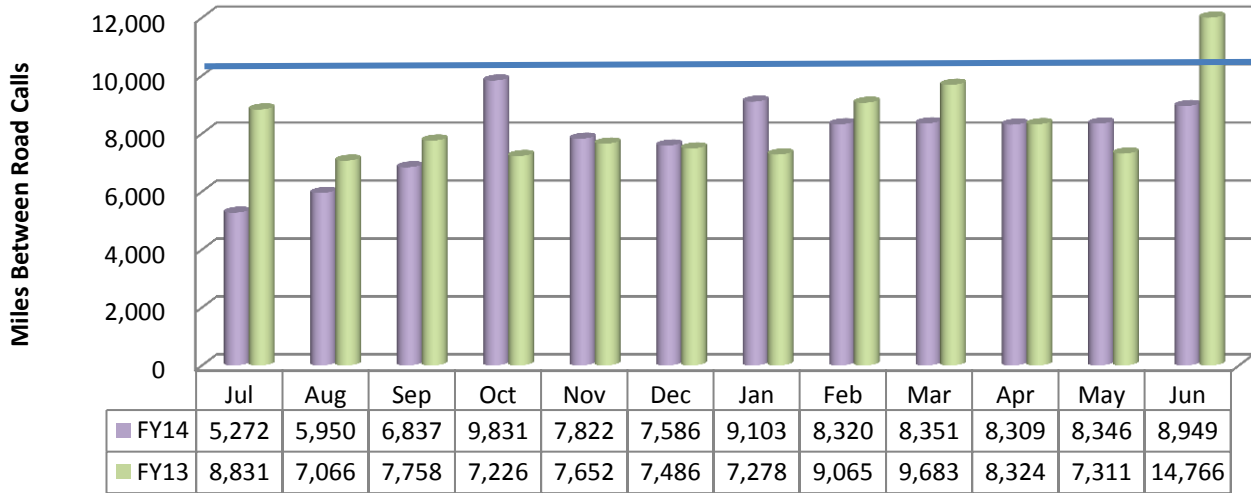
Fiscal Year End Monthly Passenger Trips per number of Vehicles in Maximum Service FY2013-14 vs. FY2012-13





# Service Quality/Efficiency

Fiscal Year End Miles Between Road Calls FY2013-14 vs. FY2012-13



Goal >10,000

Higher is better

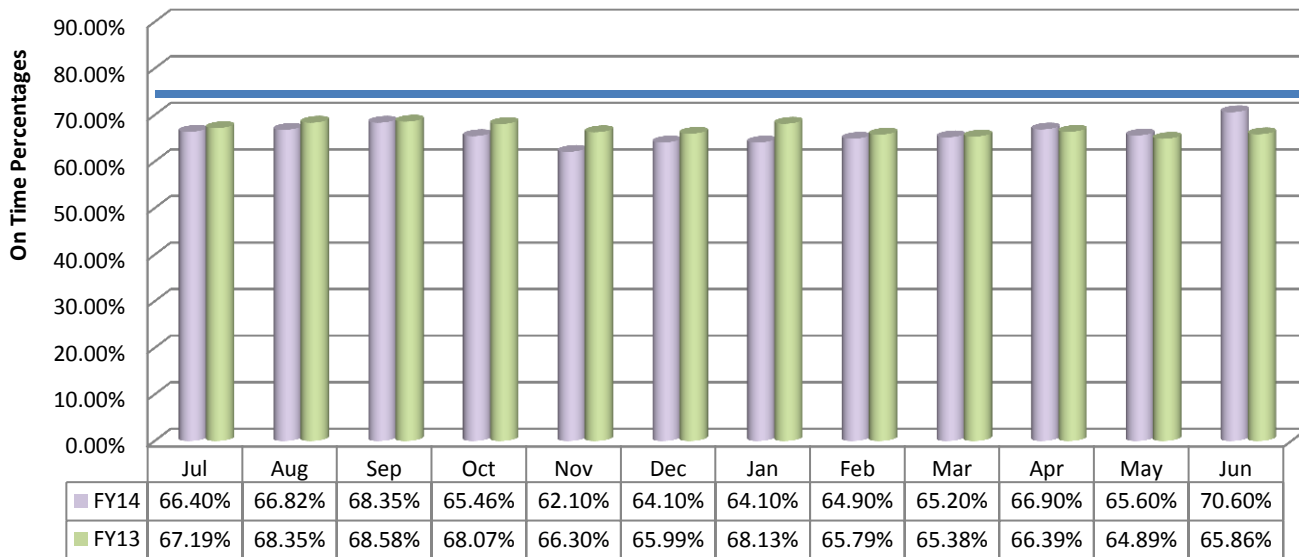
Fiscal Year End Average	
7,890	FY2013-14
8,537	FY2012-13
(647)	-7.58% Change

# Service Quality/Efficiency

## On Time Performance

(Time Points Schedule Adherence - Summary)

**Monthly On Time Performance Fiscal Year End FY2013-14 vs. FY2012-13**



**Goal > 74%**

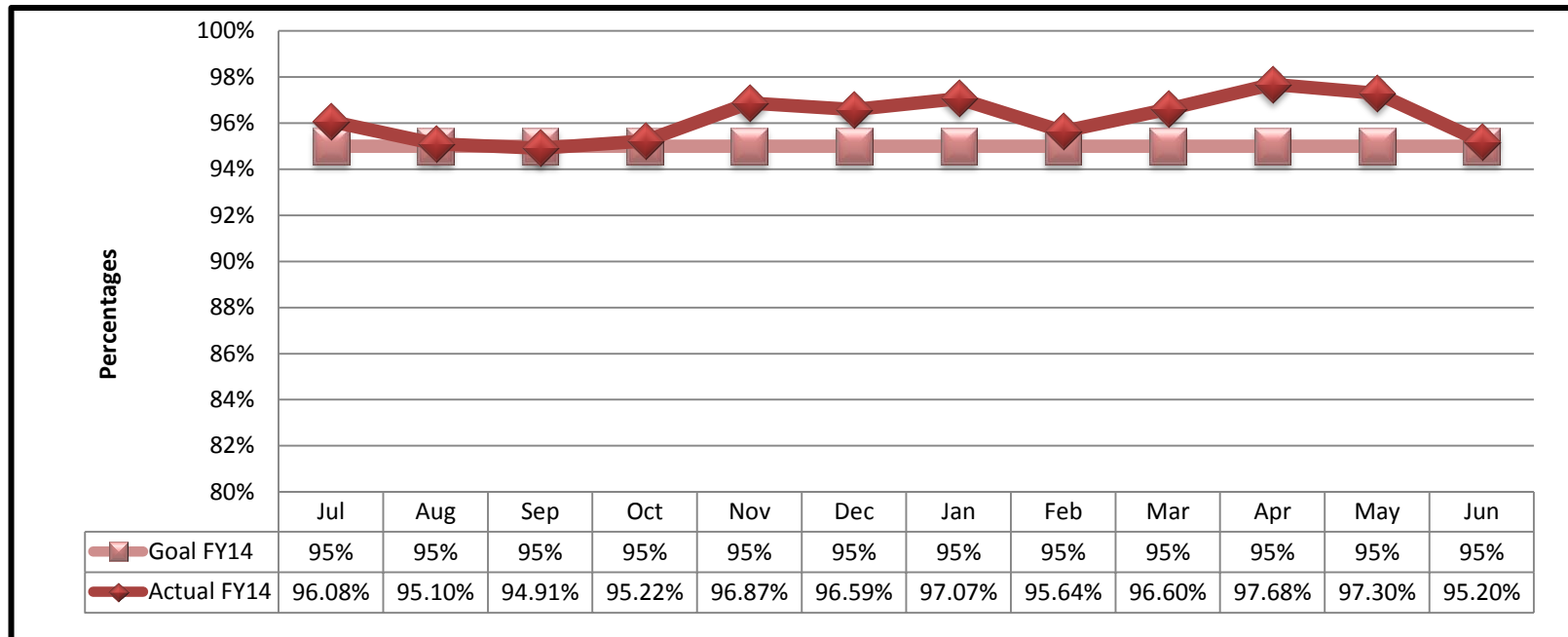


**Higher is better**

Fiscal Year End	Monthly Average
65.88%	FY2013-14
66.74%	FY2012-13
<b>(.87%) -1.30% change</b>	

## Service Quality/Efficiency

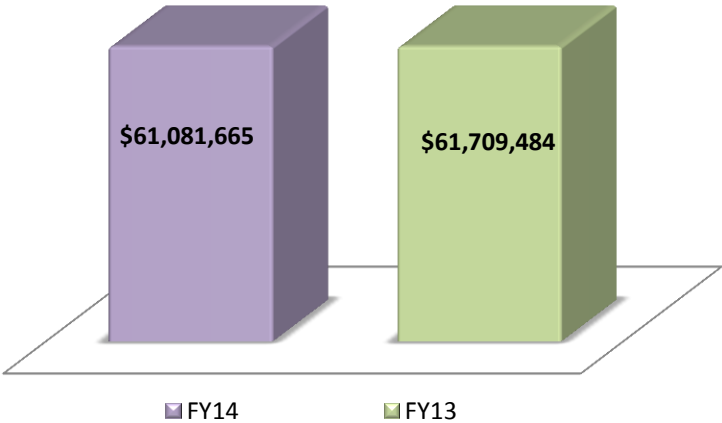
### Fiscal Year End Pull Out On-Time Performance Actual vs. Goal FY2013-14



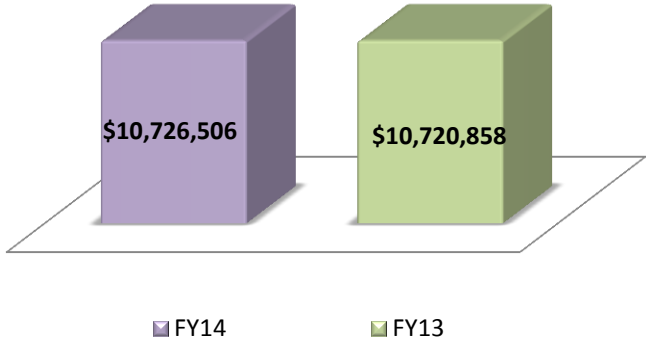
*On Time Pull Out Performance Indicator measures adherence to route scheduled time as signed on buses pass through the BBB 6th Street gate. If the bus passes through the 6<sup>th</sup> Street Gate five minutes behind the scheduled gate time point it will be considered as a late pull-out.*

# Service Quality/Efficiency

**Fiscal Year End Operating Cost Comparison**  
FY2013-14 vs. FY2012-13



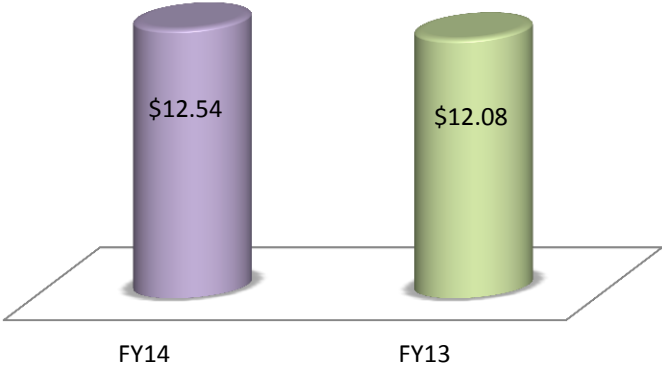
**Fiscal Year End Total Maintenance Operating Cost Comparison**  
FY2013-14 vs. FY2012-13



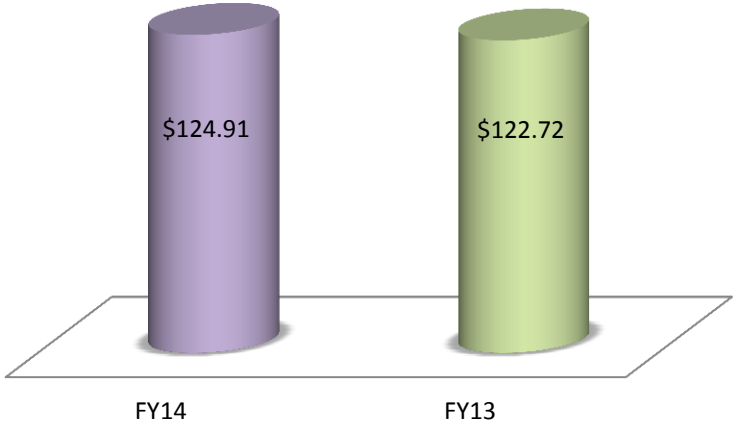
Data Source: JDE PB1322 and JDE 1319T.

# Service Quality/Efficiency

Fiscal Year End FY2013-14 Operating cost per  
**Vehicle Revenue Mile**



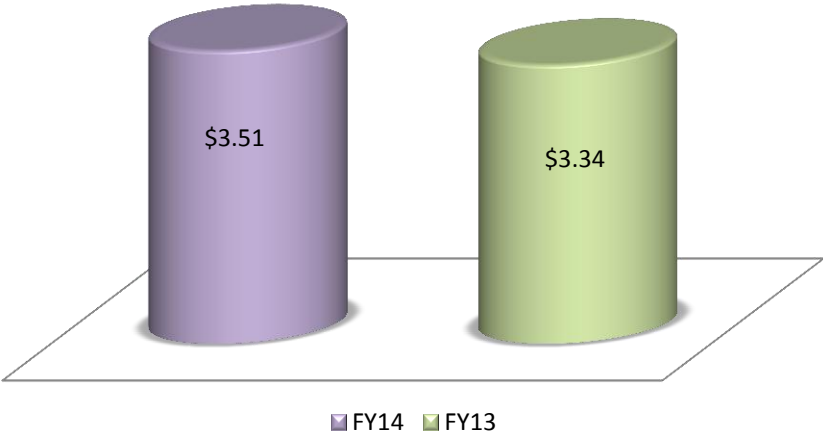
Fiscal Year End FY2013-14 Operating cost per  
**Vehicle Revenue Hour**



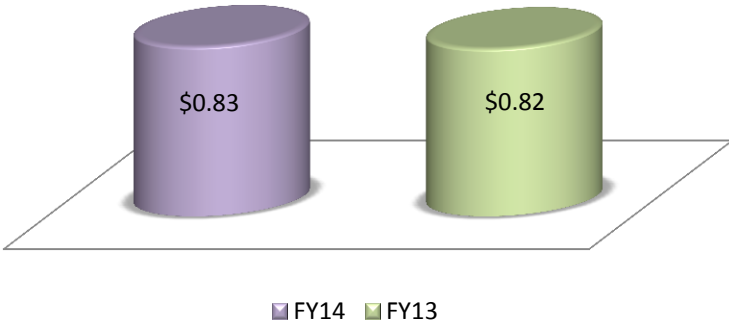
Data Source: Transit Master FTY13 and JDE PB1322.

# Service Quality/Efficiency

Fiscal Year End FY2013-14 Operating Cost per Passenger Trip



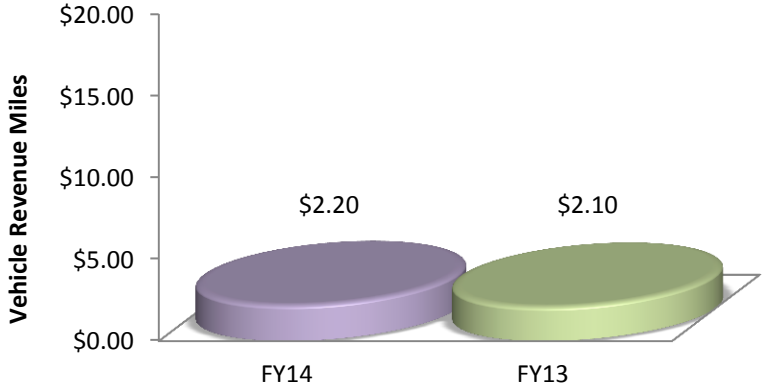
Fiscal Year End FY2013-14 Operating Cost per Passenger Mile



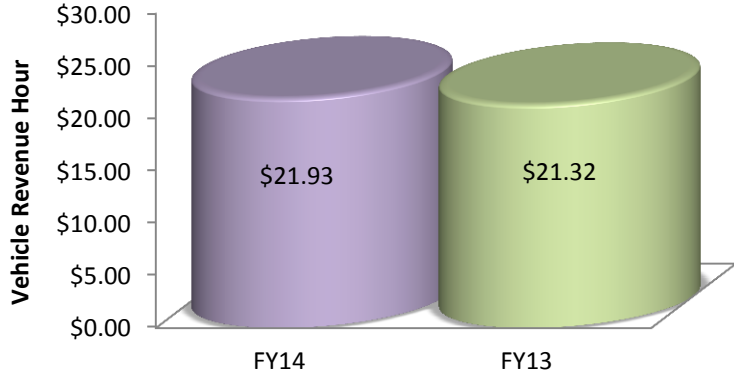
Data Source: JDE PD1322 and GFI Passenger Trips

# Service Quality/Efficiency

## Fiscal Year End **Maintenance** Operating Cost per **Vehicle Revenue Mile**



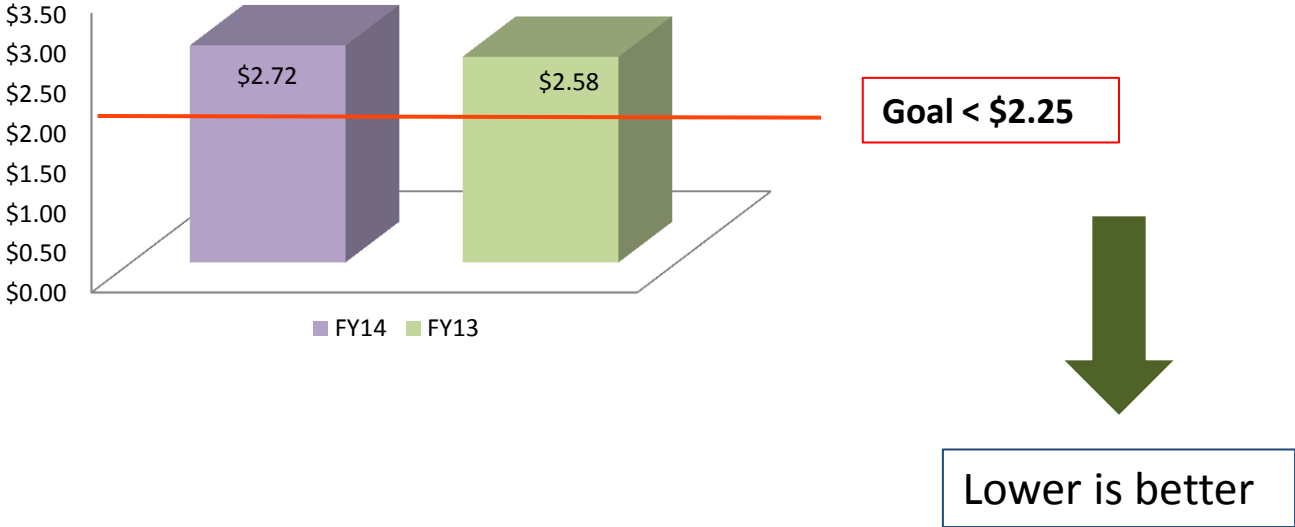
## Fiscal Year End **Maintenance** Operating Cost per **Vehicle Revenue Hour**



Data Source: FY12 Mileage Manager, FY13 Transit Master and JDE PB1319T.

# Service Quality/Efficiency

Fiscal Year End FY2013-14 System-Wide Net Operating Subsidy per Passenger Trip



Net Operating Subsidy = (Operating Cost – Passenger Revenue)/Passenger Trips.

Data Source: JDE PD1322, Passenger Revenue and Farebox System Passenger Trips



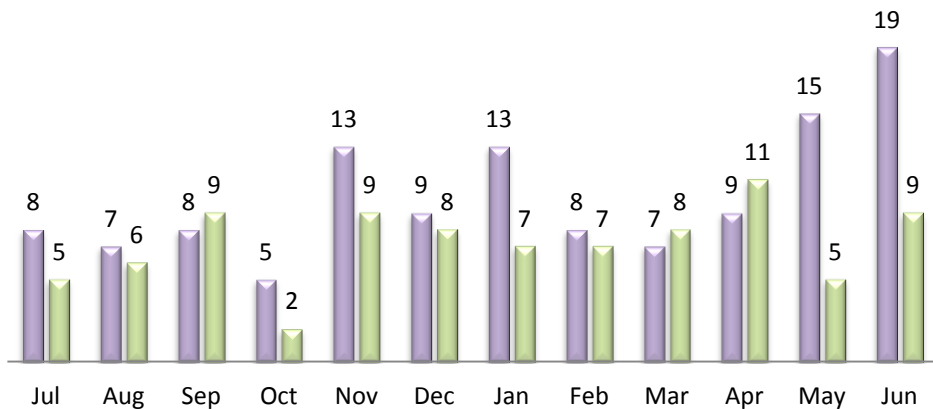
# SAFETY

Fiscal Year End FY2013-14 vs FY2012-13

Preventable Accidents

**Monthly Preventable Accidents Comparing Fiscal Year-End FY2013-14 to FY2012-13**

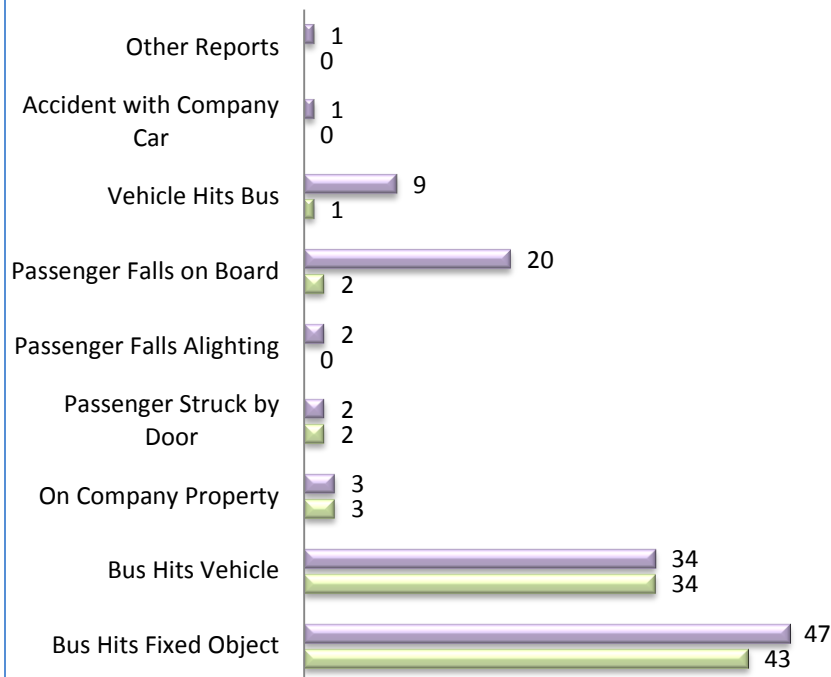
FY14 FY13



**Year End Preventable Accidents by Category**

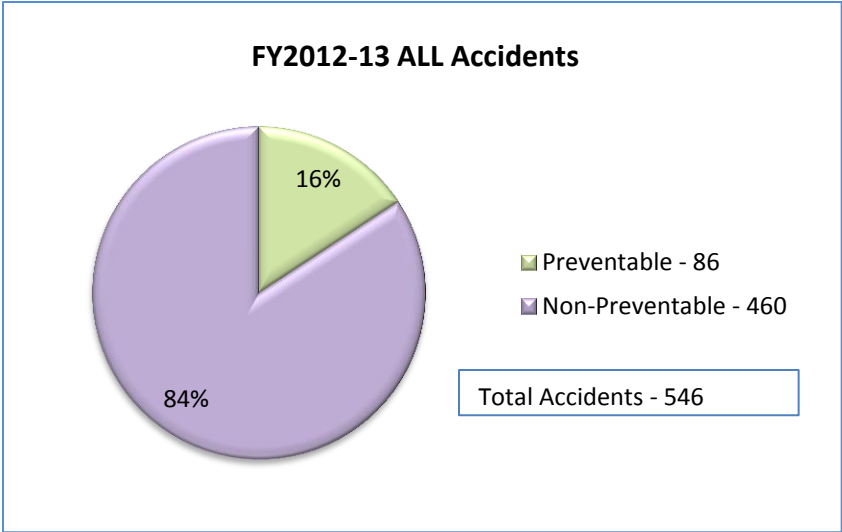
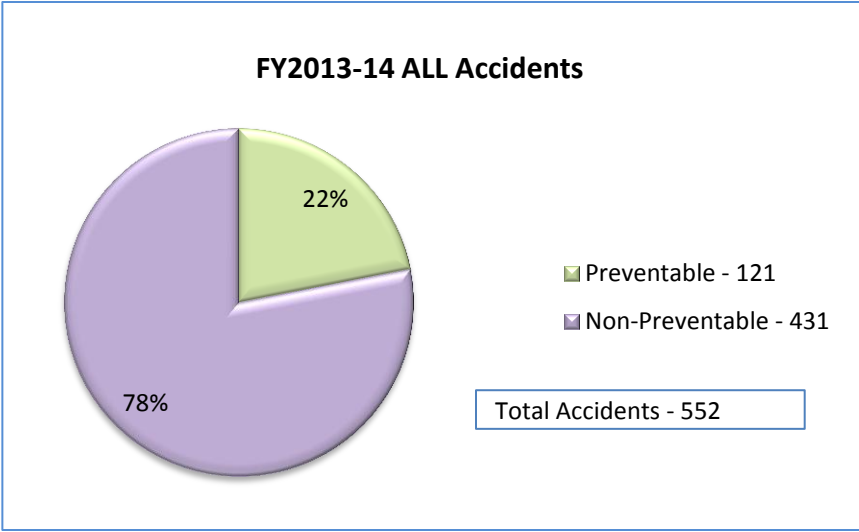
FY14 (121) FY13 (86)

Year End Totals



# SAFETY

## All Accidents by Responsibility Type Fiscal Year End Comparison FY2013-14 vs. FY2012-13

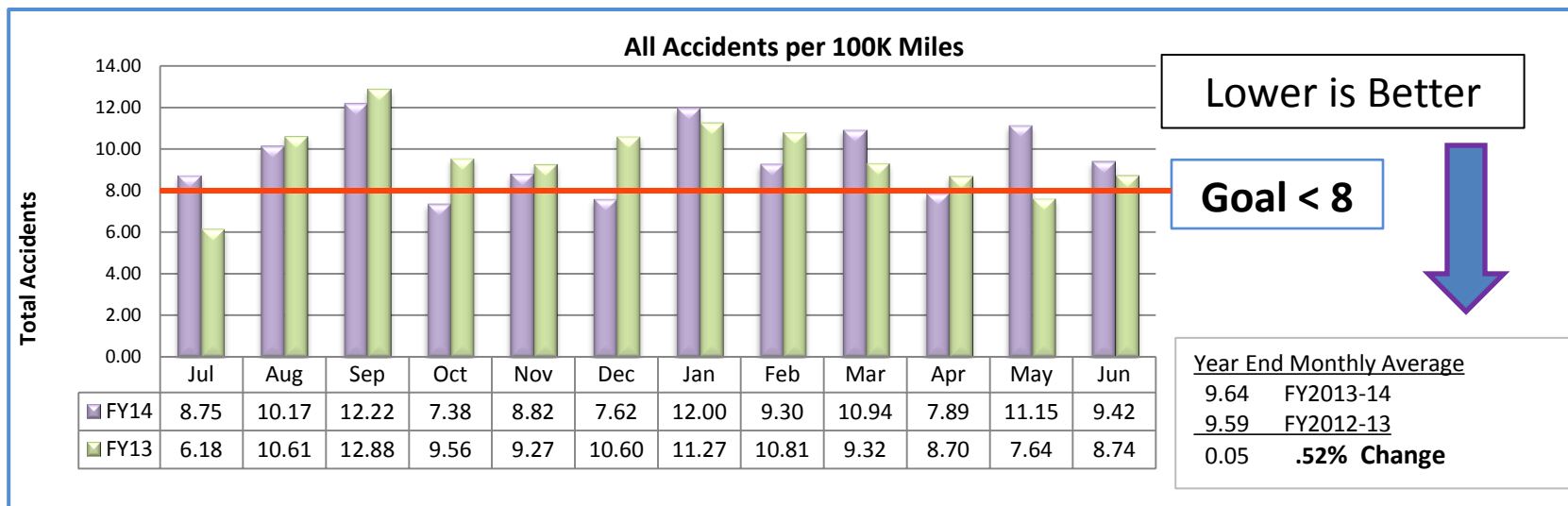
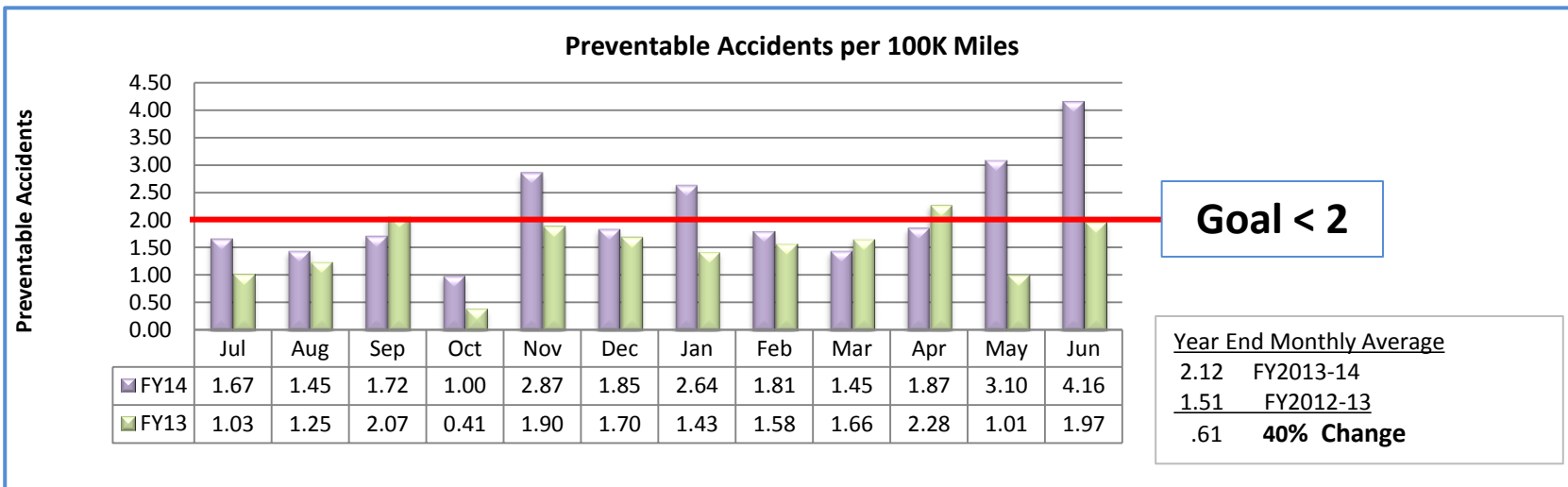


Data Source: Safety and Security (SS) Accident Reports Provided by SS Staff and BBB Employee Statistics Database.

# SAFETY

FY2013-14 vs FY2012-13

Fiscal Year End Preventable and All Accidents per 100K Miles

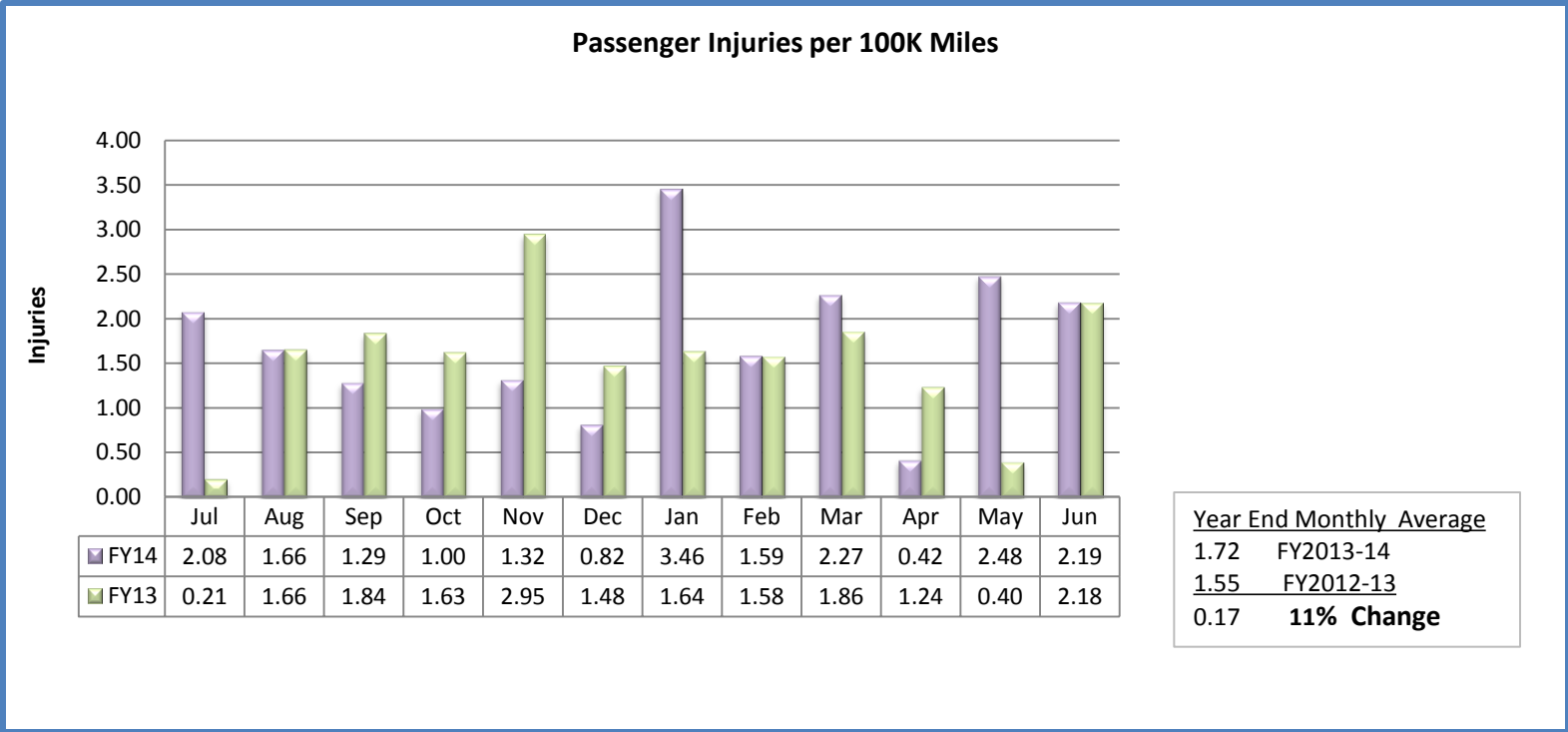


*Special Note: Some preventable accidents are overturned at the ACR Meetings. When that happens these numbers change.*

Data Source: Safety and Security (SS) Accident Reports Produced by SS Staff.

# SAFETY

## Fiscal Year End FY2013-14 vs FY2012-13 Passenger Injuries per 100K Miles



Data Source: Safety and Security (SS) Accident Reports Produced by SS Staff.